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# **DR. ALLISON JACKSON, LCSW**

**HEALTHCARE | TRAUMA INFORMED CARE | LEADERSHIP DEVELOPMENT**

## **OBJECTIVE**

To significantly contribute to the quality of healthcare through ensuring Health and Behavior operations are designed to deliver best in class results for customers, members and providers

## **SKILLS**

My top three skills include strategic planning, knowledge/resource acquisition, and relationship building. Through these skills I am able to engage professionals at all levels of education and experience in enhancing their evidenced based knowledge and apply that knowledge to their current leadership and direct service practice sets to improve the quality of life their lives and the lives of their members.

## **EXPERIENCE**

### **CEO • INTEGRATION SOLUTIONS, INC. • 1/1/2015 TO PRESENT**

Responsible for providing supportive and effective consultation and training to human service organizations incorporating evidence based trauma informed care practices with the youth, families, and adults they serve. Engaged across national, state and local systems to transform care including: Department of Education, Department of Health, Department of Social Services, Department of Criminal Justice Services, Children's Services Act, Department of Juvenile Justice, and Department of Behavioral Health Services.

### **CHIEF HEALTH & BEHAVIOR OFFICER • MIND HEALTHY • 6/5/2017 TO 1/15/2018**

Serves as strategic leader for the Health products across the enterprise to include innovative product development and growth opportunities. Ensures Health Products and Interventions are designed to deliver best in class results for customers, members and providers as measured by multiple health standards of excellence including (but not limited to) Utilization Management, Program Integrity, Compliance, Quality Improvement, Finance, Data Analytics and Clinical Policies and Innovation.

Identifies operational efficiencies and develops "best practice" delivery approaches to health and behavior solutions across the enterprise.

Provides oversight for matrix and/or vendor solutions, both internal and external

Responsible for operational excellence, clinical and process improvement initiatives to ensure value is delivered and risk is managed for internal and external Health Customers



**AJACKSON@INTEGRATION  
SOLUTIONS.ORG**



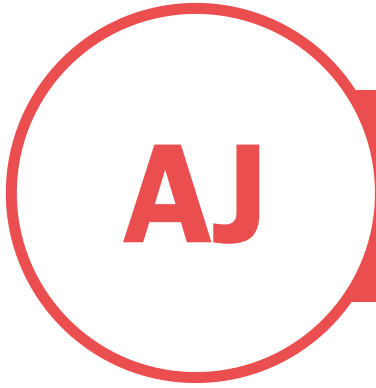
**@DR\_AJACKSON**



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# DR. ALLISON JACKSON, LCSW

**VP, GENERAL MANAGER • MAGELLAN OF VIRGINIA • 9/2016 TO 6/2017**

Initially hired as System of Care Director leading the Customer Management Center's (CMC) strategy and planning efforts in system transformation. Transitioned to VP position to lead operations for the Behavioral Health Services Administration (BHSA) program ensuring operation success and compliance in meeting clinical, quality, customer, business financial, and employee targets and objectives. Directed the delivery of high quality services ensuring all services were delivered according to policy and procedures.

**PROVIDENCE SERVICE CORPORATION: 4/2001 – 10/2014**

Served in multiple roles within the organization across the state of Virginia and Nationally over a period of 13 years. Positions included: Intensive In-Home Clinician; Director of Evidence Based Practice Replication; Acting VA State Director and Vice President of Clinical Operations (Eastern Division). Co-led 17 National Trauma Informed Care Implementation Teams through the National Council of Behavioral Healthcare's Trauma Informed Learning Collaborative.



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**DR. ALLISON JACKSON,  
LCSW**

## EDUCATION

**Virginia Commonwealth University**, Richmond, Virginia.  
PhD in Social Work, 9/23/2003-12/25/2010. GPA 4.0

**Virginia Commonwealth University**, Richmond, Virginia.  
Doctoral Student in the School of Social Work, 8/2003-9/2005  
GPA 4.0

**Virginia Commonwealth University**, Richmond, Virginia.  
Master of Social Work 8/1998.  
Clinical Social Work  
Phi Kappa Phi

**Virginia Commonwealth University**, Richmond, Virginia.  
Bachelor of Social Work 8/1997.  
Graduated Cum Laude  
Focus: Child Developmental Psychology, Family Policy, & Emotional Disorders

## LICENSES & CERTIFICATIONS

Daring Way™ and Rising Strong™ Certified Facilitator (Leadership Model)  
**Licensed Clinical Social Worker**, State of Virginia (# 0904005303)  
**Licensed Independent Social Worker**, District of Columbia (#LC50078867)  
**Licensed Sexual Offender Treatment Provider**, Board of Psychology, State of Virginia (#0812000473)



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